



# The POINT Tent & Trailer Resort Rules and Policies

Welcome!

No one likes hearing about rules (at least, we think), but our park rules are created with you in mind and to help ensure that everyone has the best possible experience. It's important that you take the time to familiarize yourself with the park rules and regulations before arriving at your campsite. We know there won't be any problems, but to safeguard your stay, we respectfully ask everyone to review the rules and be a part of the experience that is The POINT. If you are not sure how something works or fits, simply ask. We will be glad help. Enjoy your stay. You deserve it!

Respect spaces. Respect differences. Respect the earth.

*Park Ranger*

## Membership Requirements

- The Point Tent & Trailer Resort is a private membership campground.
- Non-member weekends are limited access as determined by the timing of the special event.
- All members must be 19 years of age or older, provide a valid driver's license photo or other photo identification (no Health Cards).
- Membership can be revoked for misconduct and/or infringement of campground rules without refund.
- The Park is a members only facility and there is no undertaking by the Park to safeguard the person and property of the members.

## Check-In and Check-Out

- Everyone entering the park must register before entering the park.
- Check-in time after 2:00 p.m. Early entry is at the parks discretion.
- Check-out time is before 12:00 p.m. Patrons must vacate their sites on time, please consult with office for an extended stay
- Ensure your site is clean before you leave. A site cleanup fee of \$150.00 minimum will be charged to any guest(s) leaving a mess or damage to the site. This includes but not limited to posts, picnic tables, fire rings, lawn, trees, garbage, unkempt fire pit, dog feces, etc.
- There are no refunds for early checkout.

## Extend Stay Policy

- If you would like to stay and enjoy the facilities until 6pm on the last day of your stay, please register & pay at the park office.
- The extended stay policy does not include park in and out privileges and does not update your gate access fob.
- The extended stay policy still requires you to be off your site by noon and park in the designated areas.

## After-Hours Check-In

- Although the park office is open to best accommodate our guests, the park office is cannot be open 24/7. After-hours check-in may be accommodated with sufficient advance notice and is subject to an after-hours check-in charge. Please contact the park office by calling (519) 426-7275 to see if this service is available to you. Failure to notify us in advance will result in unexpected circumstances including, but not limited to, non-entry.

## Wristbands and Car Tags

- Wristbands and car tags are provided at check-in for security purposes.
- All guest must have a valid wrist band on their wrist prior to entering the park and for the entire duration of their stay. No Exceptions.
- Car tags must be clearly visible in the front window prior to entering the park and must be visible at all times while in the park.
- Failure to wear your wristband or display your car tag may result in ejection from the park.

## Security Gate & Key Fobs

- The primary camper will need to register for a security gate key fob to have in and out access to the park.
- Extra key fobs for additional campers on your site are at an additional charge.
- Security gate key fobs require a refundable deposit and are only active for the duration of your stay.
- The refundable deposit is forfeit for any lost or misplaced fobs.

## Site Limitations and Provisions

- Each campsite capacity varies. Please check specifications prior to booking.
- One passenger vehicle is permitted per campsite. Additional vehicles must be registered and parked in designated areas.
- Norfolk fire regulations prohibit the moving of fire rings from set location.
- Do not move picnic tables from camp site.

## Electrical

- 15 amp sites are for small campers, tent trailers and tents ONLY. Never plug in large trailer or RV's.
- 30 amp sites can accommodate all tenting and trailer sizes including 30 amp RV's.
- Never plug a trailer or RV into an outlet that is over under rated for the outlet.
- Damages to any hardware, including GFI's, will be billed and due immediately.
- Continuous tripping of breakers due to over use will not be tolerated and loss of service may result.

## Trees, Bushes & Shrubs

- The trimming or removal of trees, bushes and shrubs is prohibited. Only authorized staff is permitted to do so.
- Violators will be subject to a \$250.00 penalty plus restoration and or replacement charges.
- The planting of trees, bushes or shrubs requires the approval of park management.

## Quiet Hours

- Respect your neighbors. Remember "darkness is not sound proof".
- Park quiet hours are between **11:00 p.m. and 10:00 a.m.**
- During this time, loud music, loud patrons, barking dogs, the running of generators, operating power, etc. will not be tolerated.
- Disrespect to others will not be tolerated.
- Keep conversations during quiet hours to a reasonable level.
- Remember many campers in this campground sleep in tents with thin walls, all sound carries a considerable distance and disturbs other guests.

## Non-Quiet Hours

- Respect your neighbors. Avoid unnecessary excessive noise so others can enjoy the peace and tranquility of the park.
- Keep the volume of your music and voices to a reasonable level within the context of your site.
- Quiet generators (45db 50 feet from other sites) can be used in selected areas during the day. Please consult the office for permitted sites.

## Nudity

- Designated areas for nudity are strictly enforced. "No nudity beyond this point" signs indicate the boundary limits.
- Clothing is required beyond the entrance to the wooded area, at the front of the park, and anywhere past the pond and gate. If there are any questions regarding these areas, please consult the park office.
- The park is a clothing optional facility in most locations, however, the park management reserves the right to restrict clothing optional practices for certain special events. The park is not clothing optional on family days (e.g. Thanksgiving).

## Conduct and Safety

- Sexual activity in common areas is prohibited. Common areas are defined as, but not limited to, washrooms, park buildings, Rec Hall and the pool and surrounding area. Discretion is expected in other areas of the park partially during daylight hours. Be a good neighbor and consider all others around you and your location in the park.
- Violence of any kind (including - but not limited to - fighting or physical assault), regardless of fault, will not be tolerated. The police will be called, charges will be laid and all parties involved will be evicted from the park without refund.
- Excessive intoxication will not be tolerated. Anyone causing a disturbance will be immediately evicted from the park without refund with the assistance of police.
- No illegal activities of any kind will be tolerated and will result in immediate eviction from the park, without refund, and possible legal action being taken.
- Damage to park property will not be tolerated and full restitution will be enforced. This includes, but not limited to, signs, posts, picnic tables, trees, electrical boxes, water lines and other park assets.
- There shall be no disparaging, harassing or yelling at other occupants, guests, the park, ownership of the park or any employee of the park. All persons are expected to behave and express themselves in a respectful manner to others and not belittle, disparage, slander or intimidate others. Primary site holders are responsible for the actions of all the campers to their site.

## Driving, Parking & Vehicles

- The POINT is a PEDESTRIAN PARK.  
All vehicular traffic is prohibited; vehicles are limited to in and out purposes at any time. No driving to washrooms, office, pool, rec hall, etc.
- Driving passenger vehicles on the property is limited to 10 km/h.
- No vehicles are not permitted on nature trails or wooded areas and must stay on main roads only.
- Golf carts are limited to seasonal use only and a registered park license to operate. Further information is available at the park office.
- For those with limited accessibility, mobility scooters are the only cart permitted in the park for this use. All mobility cars must be approved by the park office prior to operating. Mobility scooters are considered a device that is limited to 1 passenger and 6 km/h – 8km/h maximum.
- Other motorized vehicles, both gas and electric, such as, but not limited to, electric skateboards, Segway's, electric scooters, e-bikes, ATV's, etc. are not permitted. The park does not consider such vehicles to be mobility devices.
- Carts must be equipped with headlights and turned on when driving at night.
- Permitted carts are a privilege and not a right. Unsafe handling of carts will result in the loss of privilege.
- Any additional vehicle payloads such as ATV trailers, must be parked in respective areas and not on the site. Please check with the front office for more information.

## Fires & Open Flame

- Campfires are prohibited in an area which has fire restrictions or bans. It is the campers' responsibility to find out what areas have campfire prohibitions and restrictions.
- Norfolk bi-law mandates that fire rings cannot be moved & must be used when having a fire.
- Before building a fire, you must check surroundings and ensure its safe. ie. far enough away from brush, forests, vehicle, tents, low hanging branches etc. Never lite fires on a windy day.
- Fires are not to be larger than 0.5 meters by 0.5 meters or approximately 19 inches by 19 inches
- Campfires are never to be left unattended.
- Do not transport firewood. Pests, such as insects and invasive disease are destroying our forests.
- Do not burn garbage or trash. This can create unpleasant smells for neighbors, add to air pollution, leave a mess and cost you a clean-up fee.
- All candles must be contained in a fire proof enclosure.
- No tiki torches.
- Be certain that the campfire is extinguished before leaving it. Pour water and stir the fire. When done, sift through ashes to make sure it is out. When a fire is completely extinguished there is no heat, smoke or steam.

## Safety & Prevention

- In case of emergency a red 911 call box is available in the front Rec Hall foyer.
- If anyone is in the park without a wrist band, you must report them to a staff member or to the office immediately.
- We experience very little crime in our park thanks to all members helping us monitor for unwanted individuals, suspicious situations & activity. Be a part of our solution in making The POINT a safe and fun place.
- Store your camping gear and valuables securely.

## Access to Park Property

- Persons using the park are bound by the Ontario Trespass to Property Act, and as such, access to the park is limited to operational days as determined by park management. For security reasons, all out-of-season access to the property requires prior approval from park management.
- The entry of any repair, maintenance or delivery persons must be communicated and registered to the park office in advance.

## Alcohol, Illegal Substances, Weapons and Fireworks

- The sale of illegal substances, alcohol, weapons or fireworks is prohibited.
- Alcohol is allowed in the park. Illegal substances are not allowed in the park for any reason whatsoever.
- Any person caught selling or distributing drugs or any illegal substance on park property will be immediately ejected from the park without refund, have their membership revoked and will be banned from the park. No exceptions.
- Weapons of any kind are strictly prohibited. If any person is found using or is in possession of a weapon, the police will be called, charges will be laid and all parties involved will be evicted from the park without refund.
- Any fireworks, (not limited to fire crackers, roman candles, etc.) are not permitted in the park and offenders will be evicted immediately, without refund and their membership revoked.
- Use of Chinese lanterns are illegal in Norfolk County and are subject to fines for their use and immediate ejection from the park.

## Smoking and Non-Smoking Facilities

- Cigarette butts are NEVER to put on the ground. All cigarettes must be disposed of in appropriate receptacles.
- Prohibited smoking areas include, but are not limited to, cabins, forest suites, washrooms, the Rec Hall, office, designated pool areas.
- Ashtrays & receptacles are provided around the park.
- Improper disposal of cigarettes, cigars etc., constitutes as littering and is subject to a fine of \$250.00 plus damages.

## Pool Rules

- Pool hours are subject to change without notice.
- Please read and understand pool rules prior to entering the facility.
- Please obey the posted rules.
- All patrons must shower before entering the pool. A poolside shower is available.
- No radios, car audio systems, portable stereos, etc. are permitted at the pool. Only personal listening devices with headphones are allowed.
- Health regulations prohibit any sexual activity of any kind in the pool & surrounding area.
- Glass, ceramic and breakable containers, dishes, etc. are not allowed in the pool area.
- Pets are not allowed in or tied up around the pool area. Be responsible for your pet.
- NO DIVING, running or horseplay in the pool and pool area. Pool depth is 3.5 ft. to 5 ft.
- Attendees with open wounds are prohibited from the pool and pool area; persons with dressed wounds are prohibited from the pool, but may be in the pool area.
- The pool is an unsupervised area.
- THERE ARE NO LIFEGUARDS AT ANY TIME. Use of the pool is entirely at your own risk. All pool rules must be followed at all times.
- Pool toys such as, but not limited to, beach balls, footballs, water cannons, inflatable pool toys, etc. are not permitted in the pool or pool area.
- If the pool is closed, then you are not permitted to use the pool for any reason.

## Washroom Facilities

- Please co-operate in keeping the washrooms in a neat and sanitary condition.
- Help conserve water and be respectful of other campers; limit your shower time to 5 minutes and frequency of use.
- Pets are not allowed in or around the washrooms area.

## Photography, Video & Drones

- No use of imaging devices (e.g., cameras, cellphones, video recorders, drones, etc.) are prohibited, except pictures on and into your assigned site.
- It is strictly prohibited use imaging devices in public & common areas while on park property.
- No images shall be taken of other persons or their personal property without their expressed permission.
- Exceptions will be made for special events. Notifications will be posted.
- Any commercial photography must have written approval by the park management and letters of release from the individuals.
- Drone & RC devices cameras are strictly prohibited for use in the park. Any guests in violation must relinquish the device to park management immediately and risk ejection from the park. Any and all recordings will be deleted indiscriminately.
- No remote control aircraft, toys & cars, etc.

## Garbage, Recycling & Waste Management

- Deal with your waste and refuse properly.
- The proper disposal of garbage, recycling & waste are a camper's responsibility. Garbage must be bagged, and recycling sorted as per the provided bins. Disposing of recyclable materials in the garbage will result in fines.
- Garbage dumpsters and recycling containers are provided at the front of the park for general garbage and refuse generated while in the park. External garbage & recycling is prohibited.
- Cigarettes, cigars, etc. are to be disposed of properly AND NEVER ON THE GROUND. A fine of \$250.00 dollars will be charged.
- Never burn plastics, metals, glass, garbage.
- Do not use park garbage cans or fire rings to dispose of your garbage. Site garbage must be disposed of in red bins at the front of the park.
- Bulk items (any items not in a standard site use garbage bag) are subject to a disposal levy due to the extra removal cost. Please see the park office for details.

- Please help keep our park pristine. Patrons found littering will be fined \$250.00 plus clean-up costs. Any scrap metal is to be placed behind the large waste bins and will be removed at no cost.
- Small battery recycling is available at the recycling center at the front of the park.
- The disposal of hazardous waste is prohibited in the park and subject to a hazardous waste levy of a minimum \$2000.00 (paint, pesticides, etc.) These items must be brought to your appropriate facilities for disposal.
- If you are not sure how an item qualifies, please consult with the park office for more information.
- A dumping station is located at the front of the park for trailer black tank. This service is available for a nominal fee.

## **Pets & Leash Rules**

- We all love our pets! Be fair to your pet and other campers. Please make sure your pet is “camping friendly” prior to your arrival. Aggressive dogs or those that experience separation anxiety are best left at home.
- All pets must be on a leash at all times within the park boundary, including your site, no exceptions. You must have physical control of your pet at all times.
- In designated Off-Leash Area you must maintain voice control and carry a leash with you, should it be required
- A leash can be no longer than 2 meters. Extended leashes are not permitted.
- Pet owners must ensure that their pets are not left unattended on a site at any time, are properly leashed and do not make excessive noise or barking.
- You must ensure your dog does not damage or interfere with park vegetation, landscape (including digging holes) or wildlife. You are responsible for the behavior and conduct of your pet.
- You must pick up after your pet and dispose of waste in the garbage bins and not in fire rings, bushes, grasses or trees. Failure to do so will result in a minimum fine of \$500.00 plus clean-up costs and constitutes grounds for expulsion.
- Public health rules prohibit domestic animals in designated swimming areas, roofed accommodations and showers & washrooms.
- Pets are not allowed to be left tied to trees, fences, etc. in general use areas.
- When passing someone with your pet, keep to the right side of the pathway with your pet and keep your pet to the right of you.
- No aggressive breeds (Pit Bulls, Rottweiler’s, etc.). Consult the park office prior to bringing your pet into the park.
- Complaints about excessive barking will result in you being asked to remove your pet from the park.
- All pets on the property must have up-to-date licenses, vaccinations and ensure pets are wearing a current identification tags
- Pets are a privilege in the park and not a right.

## **Exceptions**

Non-member’s 19 years of age or older, are welcome on selected event weekends, family weekends and other special events as deemed by management. Special waivers are required to be signed prior to entering the park.

## **Indemnification and Liability**

Guests acknowledge that this is a campground and as such recognize that there are inherent dangers such as tree roots, rocks and other hazards, which could cause tripping or falling. Individuals shall indemnify and hold harmless The Point Tent & Trailer Resort and its owners and agents from and against any loss, damage, injury, claim, cost and expense (including legal expense at all court levels) arising out of or connected with their use of The Point Tent & Trailer Resort. It is expressly agreed that all personal property or equipment now or hereafter placed, stored or located on the premises shall be the sole responsibility and at the sole risk of the individual, and any damage, loss, theft, or destruction thereof shall be borne by individuals and shall be their sole responsibility.

All persons shall sign a waiver of liability prior to their entry.

## **Subject to Change Clause**

The rules and policies of the resort are subject to change without notice

**Violation of any of the above policies will result in expulsion at any time from the property, revocation of the licensing agreement without refund, denial of future reservations and/or membership privileges, and possible criminal prosecution. The management reserves the right to limit or refuse service or access to the property without prejudice and/or explanation.**